

# UPS Shipping Store in Naperville Shares Trends for Future Shipping Practices

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**Naperville, IL** – With the new year arriving, packing and shipping providers are looking ahead to future trends in order to set goals and meet customer expectations in 2020. With so many options for delivery services becoming available, the focus of shipping companies is moving more towards the customer. The Boxes Etc., a [UPS shipping store in Naperville](#), feels it is important to share how shipping providers will be rethinking traditional parcel delivery techniques in 2020 to meet customer demands as well as growing the industry.

Unfortunately, rate increases are a necessary part of the shipping industry. With shipping demands ever-changing, companies must account for faster delivery times, the rising need for difficult-to-ship items and other factors in the form of rate increases. However, retailers are also becoming more creative with package delivery methods to help keep costs down as much as possible. Companies are focusing not only on speed, but on providing a range of delivery times at different price points for more flexibility in delivery timing. In certain areas, retailers are looking at using innovative delivery methods such as drones and bike delivery so that customers can gain more control of how, when, and where packages are delivered.

For companies to be successful in the shipping industry, the main focus for 2020 is going to be the customer. Gaining customer loyalty and repeat business is looking to be a key trend for the new year, with emphasis on correctly handling customer concerns such as delivery delays and product returns. Another growing customer concern that businesses are trying to fix in the new year is package theft. New central locations offering 24/7 pickup services that are secured and well-monitored are being built to help protect purchases.

With the constant changes being made within the shipping industry, local shipping stores like The Boxes Etc. are committed to monitoring new trends in order to provide the best services at the best prices. The Boxes offers a wide variety of packaging and shipping services including [package receiving in Naperville](#). For more information about The Boxes Etc., customers can give them a call at (630) 717-1351 or visit their website <https://www.theboxesetc.com/>.



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